

Southern Illinois Regional EMS System

HH-3 SUSPECTED GERIATRIC ABUSE/NEGLECT

ALS/ILS/BLS

Illinois law:

- It is the responsibility of the individual who identifies violence/neglect upon another person to notify the police and/or proper authorities as mandated by Illinois law.

Management:

- Patient assessment and initial medical care
- Note environment and the patient's interaction with family
 - Observe for and document:
 - Discrepancies in the history obtained from the patient and care-givers
 - History that does not match the injury
 - A delay in seeking treatment
 - Any signs of obvious injuries and unexplained injuries
- Treat injuries per appropriate protocol
- If family/guardian refuses to let you transport the patient:
 - Remain at the scene and contact local law enforcement agency and request the patient to be placed in protective custody
- Transport
- Report your suspicions to the ED staff upon arrival
- Carefully document history and physical exam findings and environmental/circumstantial data on the run report

Reporting:

- Notify the following agencies as indicated. Since you are mandatory reporters, you MUST notify the agency even if you are aware the ED is notifying the agency. Record the agency operator's name on your report.

*Nursing Home, Ambulatory Surgical Centers, Home Health Agency, Hospitals and
Mental/Psychiatric Health Facilities:*

**Call the 24 Hour Central Compliance Registry Hotline at
1-800-252-4343**

Private Home:

**Call the Illinois Department of Aging at
1-800-252-8966**

Monday-Friday, 0830 to 1700

After hours, call local police department

*Mental Health or Developmentally Disabled Persons in Independent Living or
Home Environment arrangements/centers*

**Call Illinois Department of Human Services at
1-800-843-6154**

And to the Inspector General's Option