

Southern Illinois Regional EMS System

F-3 ONLINE MEDICAL CONTROL

- The Southern Illinois Regional EMS System supports EMS personnel in the field with the availability of Emergency Physicians and Emergency Communication Registered Nurses at the Resource and Associate Hospitals.
- Medical Direction will be provided to pre-hospital personnel directly by the EMS Medical Director or the EMS Medical Director's designee who shall either an ECRN or Physician.
- Medical Control Contact:
 - Requests for Medical Control are to be made at the earliest appropriate point in the patient's evaluation and treatment in order to facilitate patient care and communication with receiving facilities.
 - Whenever possible, contact should be established before initiating transport.
 - Exception will be for "load and go" situations that follow System guidelines.
 - Communications will be established via cellular or private phone.
 - If unable to transmit by phone, the BLS radio is to be used.
 - If unable to contact by ALS (phone) and BLS radio,
 - System Protocols are to be followed.
 - Hospital notification of arriving ALS/ILS patients to other facilities will be accomplished by the transporting ambulance.
 - EMS units will notify Medical Control on every non-scheduled transport to:
 - Any VA Medical Center
 - Any out of state emergency department
 - This is necessary due to the definition of a hospital in the Illinois EMS Act.
- Medical Control contact is required by all levels of providers for the following circumstances:
 - All patients requiring ALS/ILS care or who meet criteria for ALS/ILS support.
 - All situations in which consultation is needed.
 - All patients in which any deviation from any protocol is anticipated or requested.
 - All DNR situations.
 - Patients for whom consent for treatment and transport is NOT otherwise available. (e.g minors)
 - All patients in which refusal of care and transport would, in the EMT's judgment, place the patient, the provider, and/or EMS System at risk.
 - Situations in which a bystander physician or other health care provider seeks participation in patient management.
 - Situations in which there is conflict between providers, hospitals, or other health care agencies.
 - Requests for helicopter transport outside of trauma and burn cases.
 - All transport decision questions.