

Southern Illinois Regional EMS System

F-1 COMMUNICATIONS

- ALS Radio – Type – Function:
 - The Resource and Associate Hospitals are equipped with ALS radio communications via the CARE Point ALS radio system.
 - The operational manual is to be kept with the radio.
 - The ALS radio will be stationed in the Emergency Department and located in an area which is immediately accessible to and monitored by Emergency Physicians and ECRNs.

- ALS Radio – Communications:
 - Ambulance contact to Medical Control and telemetry transmission should be made via cellular telephone to the ALS radio at the Resource or Associate Hospitals:
 - Memorial Hospital of Carbondale: 618-529-0443
 - Herrin Hospital: 618-942-4185 / 618-942-4246
 - Richland Memorial Hospital: 618-393-6072
 - Massac Memorial Hospital: 618-524-4393
 - All incoming EMS calls received by the ALS radio will be recorded.
 - The ALS radio at each facility will be provided with emergency back-up power.
 - In the event of operational failure of the ALS radio, medical communications are to be established via cellular telephone directly to telephone lines within the emergency departments of the Resource or Associate Hospitals.
 - For telephone and/or cellular service disruption, Medical Control is to be contacted via VHF (BLS) frequency.
 - Ambulance units may contact the receiving hospital through their dispatch in the event of radio disruption.
 - Inability to make contact by ALS or BLS communications will result in the ALS/ILS unit following Standing Operating Procedures of the EMS System.

- Resource and Associate Hospital Personnel:
 - Any radio communications with, or orders given to EMS providers must be performed by ECRNs or Emergency Physicians.
 - ECRNs and physicians will be trained and available at the medical control point of the Resource and Associate Hospitals 24 hour/day to direct EMS care.

- EMS Personnel:
 - All EMS System participants must be trained and capable of operating the communications equipment of their agency.
 - EMS System participating agencies are required to maintain all communications equipment per manufacturer's recommendations.
 - EMS departments that participate in a STEMI early activation program with a Chest Pain Center with PCI capability must synchronize monitor times daily.
 - The time sync will be performed with the Emergency Department associated with the Chest Pain Center.