

# Southern Illinois Regional EMS System

## A-8 RESPONSE TIME

### ALS/ILS/BLS/FR

- A caller requesting an emergency vehicle shall be informed of the time of arrival for an emergency vehicle response when requested.
- The caller shall be notified through the agency dispatching (county/city/911) or by system participants who provide alternative means of caller requests for emergency vehicles. (services/hospitals that do their own dispatching of emergency vehicles).
- Optimum Response Times
  - Primary coverage areas
    - 6 minutes
  - Secondary coverage areas
    - 6 – 15 minutes
  - Outlying response areas
    - 15 – 20 minutes

*This will be done in compliance with Section 515.810 of the IDPH Administrative Code*