

Southern Illinois Regional EMS System

HH-3 SUSPECTED GERIATRIC ABUSE/NEGLECT

ALS/ILS/BLS

1. Illinois law:
 - 1.1. It is the responsibility of the individual who identifies violence/neglect upon another person to notify the police and/or proper authorities as mandated by Illinois law.
2. Management:
 - 2.1. Initial medical care.
 - 2.2. Note environment and the patient's interaction with family.
 - 2.2.1. Observe for and document:
 - 2.2.1.1. Discrepancies in the history obtained from the patient and care-givers.
 - 2.2.1.2. History that does not match the injury.
 - 2.2.1.3. A delay in seeking treatment.
 - 2.2.1.4. Any signs of obvious injuries and unexplained injuries.
 - 2.3. Treat injuries per appropriate SOP.
 - 2.4. If family/guardian refuses to let you transport the patient:
 - 2.4.1. Remain at the scene and contact local law enforcement agency and request the patient to be placed in protective custody.
 - 2.5. Transport.
 - 2.6. Report your suspicions to the ED staff upon arrival.
 - 2.7. Carefully document history and physical exam findings and environmental/circumstantial data on the run report.
3. Reporting:
 - 3.1. Notify the following agencies as indicated. Since you are mandatory reporters, you **MUST** notify the agency even if you are aware the ED is notifying the agency. Record the agency operator's name on your report.

*Nursing Home, Ambulatory Surgical Centers, Home Health Agency, Hospitals and
Mental/Psychiatric Health Facilities:*

**Call the 24 Hour Central Compliance Registry Hotline at
1-800-252-4343**

Private Home:

**Call the Illinois Department of Aging at
1-800-252-8966**

Monday-Friday, 0830 to 1700

After hours, call local police department.

*Mental Health or Developmentally Disabled Persons in Independent Living or
Home Environment arrangements/centers*

**Call Illinois Department of Human Services at
1-800-843-6154**

And to the Inspector General's Option